#### **NEW! ABILITY TO MAKE PAYMENTS ONLINE**

Given the ongoing COVID-19 situation we are all conscious that cash handling represents a risk of transmitting the virus. We are therefore keen to encourage greater use of our Prepayment system. To make this easier we are pleased to announce a new facility enabling you to pay for certain bridge items online using your debit or credit card.

## What can I pay for?

Initially three things will be available:

- Ability to start a new prepayment account (with a \$100 initial top-up)
- Ability to top up your existing prepayment account (by \$50, \$100, \$114, \$200 or \$300)
- Ability to renew your membership (full or concession)

In time more things may be added.

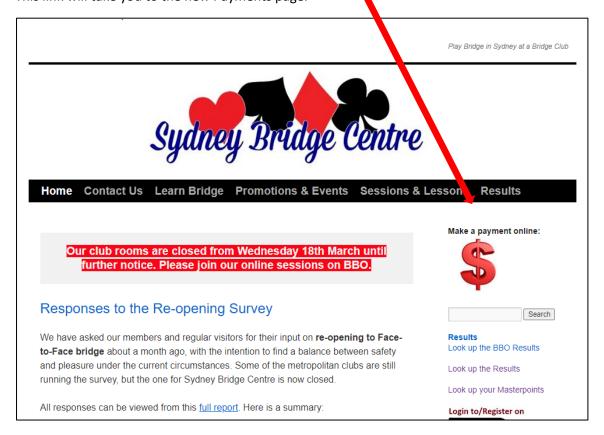
Note that you must have an ABF Number and be a member of the club to be able to have a PP Account.

#### Where do I access it?

There will be a new icon on the home page of both the NSWBA and SBC websites.

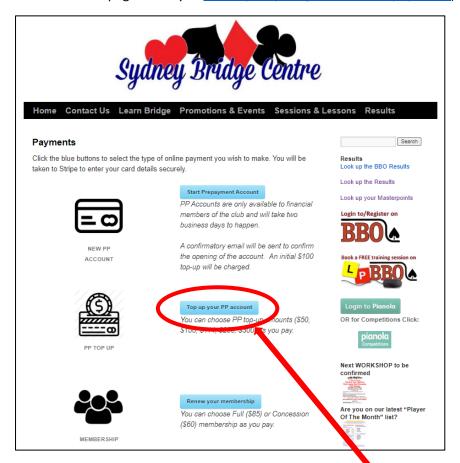
Look for the red dollar sign (on the SBC site this will be at the top of the right hand column, on the NSWBA site it will be at the top of the left hand column):

This link will take you to the new Payments page.



### The new Payments page

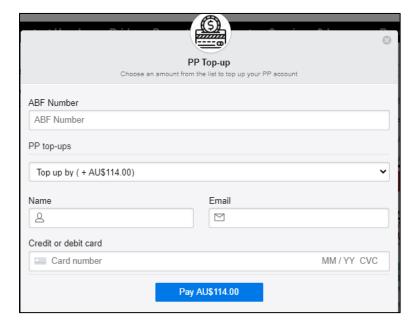
This shows the new Payments page which lists the different things you can pay for online. You can also access this page directly at <a href="https://www.sydneybridgecentre.com/payments">www.sydneybridgecentre.com/payments</a>):



# How do I use it?

Click on the blue button in the centre of the page that corresponds to what payment you want to make. For example suppose you want to top-up your PP account:

This will bring up a new window on your screen:



You next need to complete the details here:

- ABF number insert your ABF number so we can identify your PP account (note you must be a club member with an ABF number to have a PP account).
- PP top-ups click the arrow on the right to select an amount from the drop-down list. The system defaults to \$114 (which is 10 regular member games at the PP discounted price of \$11.40) but you can select \$50, \$100, \$200 or \$300 as well.



- Name insert your name as another way we can identify you
- Email you will be sent a payment receipt to this email address
- Credit or debit card complete your card details

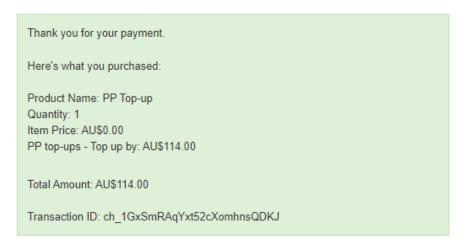
When you are finished, click the blue pay button at the bottom.

This will securely transmit the information to Stripe, an online payment provider, which will process the transaction.

The system will then take the payment from your card (if there is a problem with the card for any reason you will get an error message).

If everything works, you should see a green tick on the screen followed by a confirmation that looks something like this:

### Checkout-Result



You should also receive an email with the details of your payment (the NSWBA office will also receive notification).

That's it! The amount should be credited as a deposit into your PP account within a day (note this does not happen automatically – the office still need to process it into the PP system once we get notification of the payment being made).

## Is it safe?

Yes. In several ways:

- 1. The webpage from which the payment details are input is a secure page (this means its formal address starts with https instead of the regular http). This can be seen by the lock symbol to the left of the page address in your web browser:
  - sydneybridgecentre.com/payments/
- 2. Stripe, the payment provider, will not interact with any system that is not secure in this manner. Stripe is one of the most well known online payment providers these days it is also the provider the ABF used for its Daily bridge column last year and will be using in its new systems next year.
- 3. Your card details are not stored they are encrypted and securely sent to Stripe that way. Stripe in turn uses encryption to link to the card provider to process the payments.

This is therefore no different to using your card to pay for a bridge event (e.g. if you use the eWay system to pay for your entry to the Gold Coast Congress) or for any other online purchase.

### What if something goes wrong?

If you think something has gone wrong with your payment, or you are not sure of anything please contact the office.

We receive details of all successful payments made, and we also have an account with Stripe where we can see what has and has not been charged. If you have paid something you did not mean to, we are also able to reverse it.